

Superior quality claims processing is at the heart of Argus' business. Since 1986, Argus has combined world-class information services and the expertise of dedicated health care and technology professionals to continually improve the quality and accuracy of our claims processing service.

experience

Argus brings a tradition of excellence to Point-Of-Sale (POS) claims processing. Having began as a claims processing pioneer, Argus quickly grew to one of the largest pharmacy claims processors in the industry — processing over 156 million claims last year.

superior software

The Integrated Pharmacy Network System (IPNS®) is Argus' proprietary, database-managed software for pharmacy claims processing. The comprehensive design of IPNS allows real-time, online inquiry and update access to all data elements involved in the processing of pharmacy claims.

Argus accepts batch electronic (diskette, tape, and CD-ROM), paper claims (UCF and DMR) and POS claims from pharmacies and mail-order facilities across the country. All claims, regardless of the source, are adjudicated through IPNS. Argus relies on this tested and proven system as the core of its comprehensive package of pharmacy benefit capabilities.

flexibility

The flexibility provided by our claims processing system delivers the ability to support virtually any benefit design. Argus processes approximately 13 million prescription drug claims per month, spanning 270,000 separate plans — each plan representing a unique combination of drug coverage, reimbursement rates, and processing parameters.

accuracy and speed

We are able to offer the maximum in flexibility without sacrificing financial or quality performance. Although we maintain a fully-customizable system, providing accurate, quick transactions is an ongoing objective. Argus performs an average of 150 edits on each submitted claim in an average of less than a second. These edits include eligibility, pharmacy, prescriber, drug, DUR, benefits, authorizations and deductibles, as well as many others.

uninterrupted availability

We understand that the ability to process claims impacts your bottom line. The Argus system is available for pharmacies to submit claims 24 hours a day, seven days a week, with the exception of scheduled maintenance.

reliability

Argus uses the 160,000-square-foot Winchester Data Center (owned and operated by Argus' shareowner, DST Systems, Inc.) to perform its prescription claims processing services. It is one of the most advanced commercial data processing facilities in the world. The data center was designed to withstand most natural disasters, and provide round-the-clock access to client data. We draw on Winchester's strength and stability in offering reliable, continuous access to our system.

Argus' robust and powerful technology provides claims processing that is fast, accurate, and dependable — translating to member satisfaction at the point of sale. With Argus as your Pharmacy Benefit Partner, you are assured the superior solutions and quality service necessary to accomplish your business goals.